

How to Communicate With Your Virtual Staff During a Power Outage





Introduction:

Unexpected power outages could slow your work down. And these issues can escalate especially when you need to be in constant contact with your virtual assistant. During these times, projects will be put on hold. Or worse, important transactions or business opportunities may be missed.

To prevent these from happening, here are some tips on how to communicate with your virtual staff during a power outage.

Tip #1

INTERNET BACKUP

Losing electricity does not always mean you'll be losing internet access completely. You can still communicate with your virtual assistant if you have a dependable backup internet system. There are different options you can use as your internet backup system; these are the WIFI dongle, the pocket WIFI, and your mobile internet. Any of these can work as emergency backup as you wait for the power supply comes back.

If the power outage lasts for several hours, you can opt to contact your virtual assistant through messaging apps like Skype or Google hangouts through your mobile phone. Take note that this is only a temporary fix. You don't want to spend a lot of time doing this because it will drain the battery of your mobile.

Tip # 2

CHANGE LOCATION

If the power outage only affects a small area where you're located, you can always transfer to a place where there's electricity and internet access. These places would include internet cafes or any establishment that offers WIFI.

This will allow you to get in touch with your VA to discuss important matters as needed. What's good about this is that there are establishments or locations that offer WIFI for free. If paying for WIFI is not an issue, you can take this opportunity to order some coffee and pie and enjoy the moment while working.

Tip # 3

GET IN TOUCH WITH THE POC (POINT OF CONTACT)

If your virtual secretary or virtual assistant was hired from virtual assistant companies or staffing agencies, there should be a POC that you can communicate with. The POCs usually can be contacted through phone.

So even if you don't have any internet access or electricity, you can still provide instructions and notifications to your virtual assistant through the person in charge or the staffing services' point of contact.

If the power outage is on the side of your virtual assistant, it's a good practice to have a contingency plan to overcome obstacles that may arise in the communication between you and your virtual assistants due to power outages or internet outages.

One of the best contingencies that work for any business owner is to hire virtual assistants from staffing companies who require their VAs to have backup internet systems and readied contingencies once they encounter a power outage.

This is why you should not really worry about VAs losing electricity as it is assumed that they're ready for any interruption that may happen.

If the power outage happens on your end, one way to cope up with this is to purchase an Uninterrupted Power Supply or UPS. This gives you enough time to notify your VA with the problem you're facing before it eventually goes down.

20Four7VA recognizes the challenge of effectively managing a business - and we are very eager to help. Our company is a leading virtual assistant (VA) service provider specializing in eCommerce Remote Staffing Solutions.

We provide top-notch virtual assistants to clients from all over the world. Need a hand? We can help! Reach out to us at info@20four7va.com.

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